



Connecticut's Official Health Insurance Marketplace

**For Immediate Release
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**ACCESS HEALTH CT STATEMENT FROM
JASON MADRAK – CHIEF MARKETING OFFICER:
UPDATE ON DATA BREACH**

Hartford, CT – “Our investigation into the data breach discovered on Friday, June 6th has been actively continuing over the weekend. As stated earlier, the breach was the result of an individual leaving a backpack on Trumbull Street in Hartford; the backpack contained four paper notepads with a combination of hand written names, social security numbers and birthdates for approximately 400 individuals. Close examination of the data indicates that fewer than 200 Social Security numbers were contained on the pads.

The owner of the back pack came forward on his own, after hearing about the discovery of the backpack on local TV news on Friday evening. This person is an employee of our call center vendor Maximus. As the investigation continues, this individual has been placed on administrative leave and has had all system access privileges revoked. While we are still working to understand exactly why this person took the information out of the building, based on what we have learned so far it does not appear there was malfeasance on the part of this person.

Notes of this kind, which were found on the paper note pads, are sometimes made by call center representatives to assist them during the course of servicing clients as they navigate various parts of the enrollment system. However, it is expressly prohibited for this information to leave the call center office in any way, shape or form. Access Health CT senior management will be meeting with senior Maximus representatives on Monday morning in Hartford to continue the investigation and determine any actions necessary to ensure this does not occur again.

Access Health CT is currently calling individuals whose names were handwritten on the paper note pads to inform them of this potential breach. Consumers are being offered the following remedies, of course at no cost to them: credit monitoring, fraud resolution, identity theft insurance, and security freezes of credit reports.

We are sorry this happened, and we are working to rectify as quickly as possible, as well as doing whatever is necessary to try to prevent it from happening again.

We will release more information as it becomes available, and as we can verify it.”

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About Access Health CT

Access Health CT (also known as the Exchange) was created by the Connecticut Legislature in 2011 and is a quasi-public agency established to satisfy requirements of the federal Affordable Care Act. Its mission is to increase the number of insured residents in Connecticut, promote health, lower costs and eliminate health disparities. Its vision is to provide a simple online shopping and enrollment experience for state residents and small businesses, starting with open enrollment in October 2013.

Access Health CT will ensure that participating health plans meet certain standards, and will facilitate competition and choice by rating the quality of each plan. Individuals and families buying coverage through the Exchange may qualify for tax credits on premiums. The Exchange will also coordinate eligibility and enrollment with state Medicaid and Children’s Health Insurance Programs. More information is available at www.AccessHealthCT.com